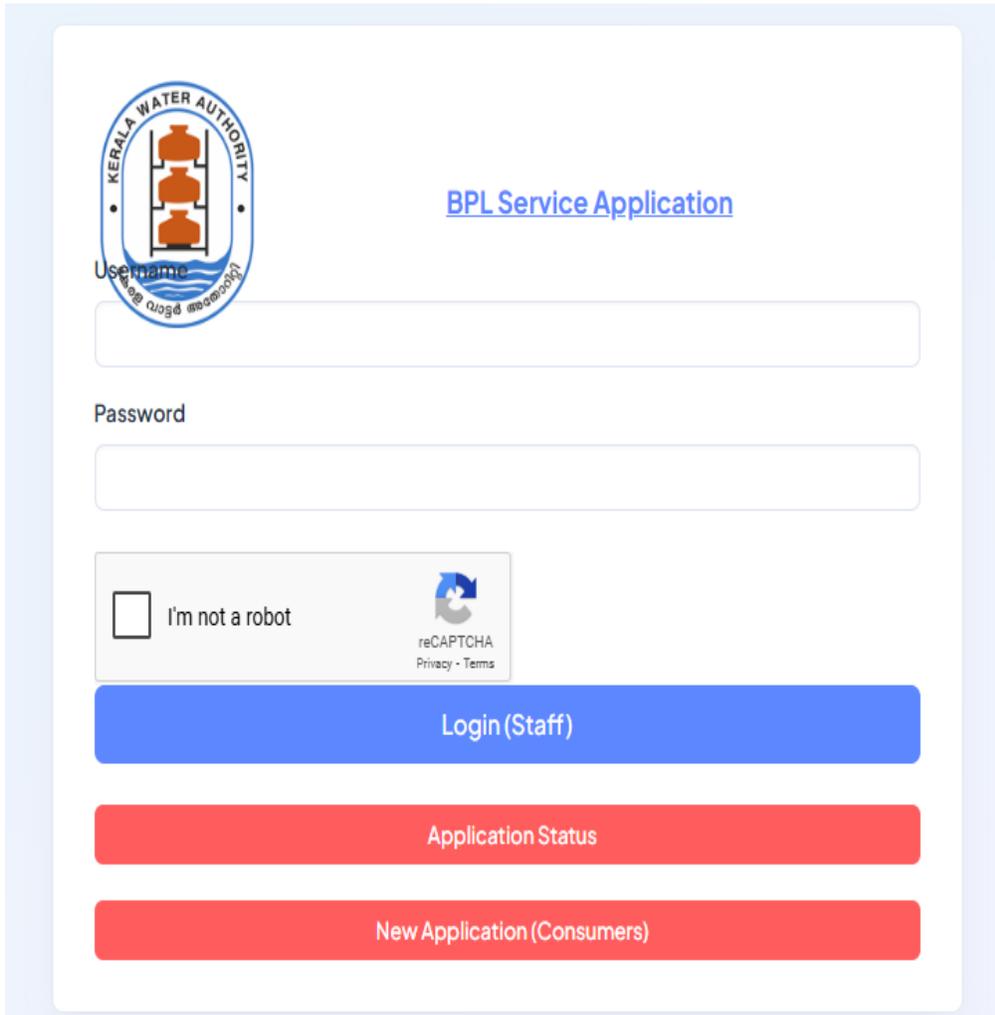


BPL SERVICE APPLICATION

Url: <https://bplapp.kwa.kerala.gov.in/>

The login page for BPL service application is as shown below.



 [BPL Service Application](#)

Username

Password

I'm not a robot  reCAPTCHA
Privacy - Terms

Login (Staff)

Application Status

New Application (Consumers)

Application Status Check

The consumer can check whether the submitted application is BPL enabled or not

BPL Concession Application Home

Application Status For New BPL Applications

Enter your Consumer ID:

Section clerk's functionality

After login **section clerk's** dashboard is below .

DASHBOARD ⌵

You can use the side panel to continue with the application

-  Dashboard
-  New Applications
-  Arrear Approval
-  Release Hold
-  Error Responses
-  Mismatch Verification
-  Renewed Successful List
-  Reset Password

Arrear Approval

SI No	Consumer Name	Consumer ID	Arrears	Amount To Be Waived	Bill From Date	Bill To Date	Action
1	SANTHOSH T	4113342541	-1	<input type="text"/>	dd-mm-2024	dd-mm-yyyy	Approve
2	NABEESA	4113112737	347	<input type="text"/>	dd-mm-2024	dd-mm-yyyy	Waive Hold without waiving
3	DINESHAN V	4113318286	151	<input type="text"/>	dd-mm-2024	dd-mm-yyyy	Waive Hold without waiving
4	Najumunizza V V	4113343524	0	<input type="text"/>	dd-mm-2024	dd-mm-yyyy	Approve
5	JAFRILASH KHAN TP	4113334653	0	<input type="text"/>	dd-mm-2024	dd-mm-yyyy	Approve

- If a consumer applying for the BPL concession has arrears, an SMS notification will be sent to the consumer, informing them of the arrear amount that needs to be cleared. Simultaneously, the application will appear on the Arrear Clearance Approval Menu for the Section Clerk's review.
- If the consumer clears the arrears, an "Approve" option will become available. The **Section Clerk** can then proceed with the approval process.
- If arrears remain, the **Section Clerk** has two options based on the eligibility of the consumer:
 - **Waive** – If the consumer is eligible for waiving, the application is forwarded to the Revenue Officer's (RO) dashboard for further action. The **Section Clerk** must enter the waived amount and the waiver period before forwarding the application.
 - **Hold Without Waiving** – If waiving is not applicable, the application will be moved to the Release Hold Menu, where it can be reviewed and processed at a later stage.

Release Hold Menu

SI No	Consumer Name	Consumer ID	Arrears	Action
1	P JANU	4113122915	245	Release Hold
2	Karthyani	4113336995	1082	Release Hold
3	SHYLAJA	4113334704	158	Release Hold
4	SREENIVASAN	4113339818	153	Release Hold
5	AYISHA	4113339708	157	Release Hold
6	RAMLA M M	4113312806	162	Release Hold
7	Raghu EP	4113339359	991	Release Hold
8	JAMEELA T	4113116455	1744	Release Hold

- This menu lists the applications where arrears have not been cleared due to eligibility reasons, allowing the system to load and process the next set of applications in the Arrear Clearance Approval List.

Error Response menu

COMPLETE RENEWED DEATILS					
SI No	Consumer Name	Consumer ID	Ration Card	Error Response	Action
1	MUJEEB RAHAMAN AND TWO OTHERS	4113303914	2159162945	Ration Card Data Mismatch	Edit
2	BABITHAM	4113121344	2158051866	Ration Card not found	Edit
3	Anil Prasad	4113337585	2158048862	Ration Card not found	Edit
4	Manoj C	4113336817	2158048623	Ration Card not found	Edit
5	K PRASANNA	4113335134	2158049949	Ration Card not found	Edit
6	K SURENDRAN	4113345679	2159220491	Ration Card not found	Edit
7	Hamsakoya	4113311407	2159144492	Ration Card not found	Edit
8	Leela	4113333761	2159188421	Ration Card Data Mismatch	Edit
9	RADHAMANI AND TWO OTHERS	4113112544	21591492	Ration Card No Should be 10 digit	Edit

- This menu compiles all errors found in the application, such as ration card data mismatches, ration card not found, and other related issues.
- Using the **Edit** option, the **Section Clerk** can correct the errors after proper checking and validation.

Mismatch Menu

NAME MISMATCH VERIFICATION							
SI No	Consumer Name	Consumer ID	Ration Card No	Name As Per CS	Family Members	Action	
<input type="checkbox"/>	1	maryakuttyandfourothers	4113116105	2159141287	KADEEJA	1. FATHIMAKUTTY 2. ABDUL BASHEER 3. SHIHABUDHEEN V 4. Faseela V 5. KADEEJA 6. Muhammed Dhunnoorain V 7. NADHEERA 8. MUHAMMED KENZUNNOORAIN V	Accept Reject
<input type="checkbox"/>	2	KHADER	4113119435	2159144330	BICHU V	1. BICHU V 2. Kadar V 3. Shareefa V 4. Faisal V 5. Shameema V 6. Lamiya Shirin V 7. Lihana Fathima V 8. Sebreena NP	Accept Reject

- If there is a mismatch between the applicant's name and the name on the ration card, this menu will display the details of all members listed on that ration card.
- The **Section Clerk** can then review the information and either **Accept** or **Reject** the application accordingly.

- **RO's Functionality**

When a Revenue Officer (**RO**) logs in, the following page is available to them:

The screenshot displays the 'WAIVER APPROVAL' dashboard. It features a search bar and a 'Show' dropdown menu. The main content is a table with the following data:

SI No	Consumer Name	Consumer ID	Arrears	Waived Amount	Bill From Date	Bill To Date	Action
1	Nazeema Beevi N	2122224982	119	-119	01-01-2024	29-02-2024	Accept Reject
2	Suresh. K	2122224648	145	-145	01-01-2024	29-02-2024	Accept Reject
3	Rudran	2122224100	280	-280	01-01-2024	29-02-2024	Accept Reject
4	Manchu. S	2122220238	180	-180	01-02-2024	31-03-2024	Accept Reject
5	Aji c	2122218081	179	-179	01-02-2024	31-03-2024	Accept Reject

- Only the Approval Menu is available to the Revenue Officer (**RO**).
- Waive Requests submitted by the Section Clerk will appear on the dashboard.
- The RO can **Approve** or **Reject** these requests after proper cross-verification.

